

Hello Guest, welcome to our campsite! We hope you have a wonderful relaxing stay with us.

Here at The Palms, we want everyone to respect fellow campers, so we have outlined some of our rules that must be fully understood and adhered to for the enjoyment of all of our guests.



**Fire assembly point** - In the event of a fire on-site. First raise the alarm then please gather in the large gravel car park.



**Dogs** - Dogs MUST be kept on leads, on and off your pitch, and under control, at all times and walked off site (not around other pitches). All dog mess must be picked up immediately and put in the bins provided. Please do not allow your dogs to foul on the pitches.



**NO Cycling** - Strictly NO cycling (Children or adults) on site please. Please walk to the entrance before cycling on or off site.



**NO Ball games** - Strictly NO Ball games to be played on site. We haven't got the room and this will also prevent expensive damage to units. You are individually responsible should any damage occur.



**Quiet times** - We have strict noise curfew. No noise after 10:30pm and before 7:30am to allow everyone some peace and quiet. Please do not play loud music during the day that may disturb others.



**Swimming Pool** - Strictly for use of registered campers only. Children under the age of 16 are NOT permitted to use the pool or surrounding areas without parental or guardian supervision at all times. NO single swimmers permitted as the pool is very deep and there is no life guard on duty. Take extreme care at all times. In line with the ethos of our campsite, we politely request there is NO shouting, screaming or running in the pool and surrounding areas.



**BBQ's** - BBQ's are permitted on pitches but must be off the grass. Fire pits are NOT permitted.



**Pathways/road** - Always stick to the path or roadway. Please do not walk through other pitches when occupied by guests.



**Washing Lines** - NO washing lines or clothes/towels etc., to be hung on or tied to any trees, bushes or fencing. Please use the dedicated clothes line area outside the laundry room.



**Problems or Issues** - Please advise reception or management of any problems or issues that may arise immediately so that the situation can be dealt with straight away.



**Visitors** - Visitors are NOT permitted on the campsite, however, they are welcome to join you in our oasis Cafe which is open to Non-residents.



**Cars** - If you have a car, it must be parked on your pitch. The car park is reserved for the patrons of the Oasis Cafe only.



**Awnings and/or Additional Tents** - Any Awnings with built-in groundsheets, pup tents, toilet or storage tents are chargeable, please refer to our price list. Awnings with breathable groundsheets (Eco-mats) are not charged.

And finally..... Failure to adhere to the rules could result in your party being asked to leave the site with no refund given. We don't want that to happen so please take note and enjoy your stay.

So that's the hard bit taken care of.... Sit back, relax and enjoy your stay.

Thank you

The Palms Campsite Management